

2017 Undergraduate Library User Survey

Please select one option for each item below. During the current academic year, how often have you?:

	Weekly	Monthly	Occasionally	Never
Physically visited a UVA library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attended/convened a Library class or event led by a Library staff member	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Consulted with, or asked a question of, a Library staff member (in-person or on-line)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Used physical Library materials (books, DVDs, print journals, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Used on-line Library materials (ejournals or ebooks, digital images, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Used Library-provided software, equipment, or technology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Used Virgo (the on-line catalog)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Used the Library's website (research guides, Libra, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Display This Question:

If Please select one option for each item below. During the current academic year, how often have you?: Physically visited a UVA library - Never Is Not Selected

Which libraries do you visit on a regular basis? Select all that apply.

- Alderman
- Astronomy
- Brown Science and Engineering (Clark Hall)
- Clemons
- Fiske Kimball Fine Arts (Campbell Hall)
- Library Data Commons@Curry (Ruffner Hall)
- Math (Kerchof Hall)
- Music (Old Cabell Hall)
- Physics
- Small Special Collections
- Arthur J. Morris Law
- Claude Moore Health Sciences
- Darden Graduate Business

What would you consider to be your primary Library?

- Alderman
- Astronomy
- Brown Science and Engineering (Clark Hall)
- Clemons
- Fiske Kimball Fine Arts (Campbell Hall)
- Library Data Common@Curry (Ruffner Hall)
- Math (Kerchof Hall)
- Music (Old Cabell Hall)
- Physics
- Small Special Collections
- Arthur J. Morris Law
- Claude Moore Health Sciences
- Darden Graduate Business
- I primarily use on-line Library collections and services
- I don't have a primary library

Please rate your level of interest in using Library services for the following:

How to cite and incorporate works of others in my courses, presentations, and publications	○	○	○	○	○	○
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Your ability to study, create, or to do research would be enhanced with more:

- Access to physical content (articles, books, etc.)
- Varied seating options (comfortable chairs, re-arrangeable furniture, etc.)
- Places for charging your mobile device, digital cameras, etc.
- Specialized equipment
- Write-able surfaces (blackboards, whiteboards, etc.)
- Teleconferencing or video conferencing capabilities
- Security for people (more security offices, IDs required for entry, etc.)
- Storage (lockers, carrels, etc.)
- Natural light
- Variable lighting options
- In-person help in research, equipment, or collections
- Collaborative spaces (group study rooms, open work spaces, informal meeting spaces)
- Individual study space (carrels, individual study rooms)
- Quiet spaces (designated silent areas)
- Conversational spaces (designated quiet conversation)
- Social/open discussion areas
- Presentation practice spaces
- Resting/napping areas
- Reservable spaces
- Places for office hours
- Tutoring spaces
- Nursing stations
- Resiliency rooms
- Gender-neutral bathrooms
- Teaching spaces
- Other _____

Please rate how Library collections, services, and spaces contribute to your work.

	Does not contribute	Slightly contributes	Moderately contributes	Contributes very much	Contributes extensively	Does not apply
Helps me study and work more efficiently	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provides materials valuable to my work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provides access to the equipment/technology I need	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improves the quality of my academic work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helps me work collaboratively	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prepares me for future graduate school or a career	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please list specific ways in which the Library could better contribute to your work.

Which of the following activities have you done in the last year? (Select all that apply)

- Looked for Library contact information
- Reserved a Library space
- Looked for Library hours
- Searched Virgo for books, videos, etc.
- Browsed a Library's stacks
- Requested materials from LEO/ILL
- Searched Virgo for journal articles
- Requested help from a librarian (in-person or on-line)
- Used physical materials (e.g., books, DVDs, etc.)
- Used equipment offered by the Library (e.g., digital scanners)
- Accessed a database
- Attended or scheduled a Library-led class/workshop
- Followed the Library's social media channels
- Visited a Library exhibit
- Accessed the Library website from a mobile device
- Used items on reserve

Did you encounter a problem during any of these activities?

Yes

No

Display This Question:

If Did you encounter a problem during any of these activities? Yes Is Selected

What problem(s) did you encounter?

What do you value most about the Library?

How satisfied are you with the Library overall?

- Very dissatisfied
- Somewhat dissatisfied
- Neither satisfied nor dissatisfied
- Somewhat satisfied
- Very satisfied

Please add any comments you have about the University Library system. If you are referring to a particular one, be sure to specify which Library (Alderman, Astronomy, etc.)

The Library would like to follow up with survey respondents. Please submit your information below if a Library staff member may contact you. If you choose to do so, your responses will no longer be anonymous, but they will remain confidential.

First name

Last name

Phone

Email address