

2010 Library User Survey (Final)

About the survey: The University of Virginia Library is conducting a survey of faculty and students regarding Library collections and services. The Library will use your responses to review and revise current services as well as to plan for future services. The survey requires about 5 minutes to answer. Your responses are valuable! We greatly appreciate your input.

Instructions: Most of the questions in the survey are answered by clicking a response to indicate your choice(s). If you have questions please email lib-mis@virginia.edu.

Anonymity and Confidentiality: Library staff from Management Information Services will use the identification number on the survey to remove your name from the list of people who have not yet responded. Your name and answers will be treated as confidential and will be reported in a statistical form that does not identify any individual's responses.

PLEASE NOTE: Due to the structure of this survey, you cannot "go back" to a previous question, you can only continue forward.

How often have you used the resources and services of any of the University Libraries during the current academic year?

	At least once a week	At least once a month	At least once a semester	Never
Physically visited a Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessed Library online resources (VIRGO, databases, Library website, reference email, chat, etc.) from ON Grounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessed Library online resources (VIRGO, databases, Library website, reference email, chat, etc.) from OFF Grounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Used remote Library services (Interlibrary Loan, reference phone calls, LEO deliveries to faculty, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Which Library do you use most often? Select only one.

- Alderman
- Astronomy
- Biology/Psychology
- Brown Science/Engineering
- Chemistry
- Clemons
- Darden Graduate Business
- Fiske Kimball Fine Arts
- Health Sciences
- Law
- Math
- Music
- Physics
- Small Special Collections
- Primarily, I use online resources

Which *other* Libraries do you use on a regular basis? Select all that apply.

- Alderman
- Astronomy
- Biology/Psychology
- Brown Science/Engineering
- Chemistry
- Clemons

Please rate your overall satisfaction with the University Library system.

	1-Not Satisfied	2	3	4	5-Very Satisfied
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you would like to make concerning the Libraries here.

If you would be willing to participate in small group sessions exploring similar questions and issues in more depth, please fill in the information below. Please note that if you provide this information, your responses to this survey will no longer be anonymous, but they will remain confidential.

First Name :

Last Name :

Phone :

Email Address :

THANK YOU for taking the time to answer these questions about the University Library and its services!

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<http://www.lib.virginia.edu>

